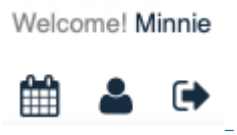
Cancelling An Appointment

Find your appointments.

- Go to your account page from the user icon on the right at the top. You can also click your



  Under the appointments you may need to click "Load My Appointments"
- Click the date on any appointment in the future (you cannot cancel appointments in the past).
- You will be taken to the date of your appointment.
- Find your appointment.
- Click Cancel.
- Confirm.



If You Cannot Cancel

Make sure you know your clinic's rules when in comes to cancelations. If there is no cancel button on your appointment you may be outside the cancellation period.

Open ACU clinics may choose to charge a no-show fee if you don't cancel within the cancellation window.

Revision #1
Created 2020-07-06 21:15:32 UTC by Joe
Updated 2020-07-06 21:34:54 UTC by Joe