

# Retrieving a Lost Password

With your clinic's Open ACU account you cannot retrieve a lost password because passwords are encrypted. You can request your password to be reset. If you request a password reset you will be sent an email with a link. That link will give you an opportunity to reset the password. Be advised that reset links expire after 4 hours.

## Forgot Your Password?

Enter your email address and we will send you an email with instructions on how to reset your password.

**Send Reset Email**

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